

High Impact Leadership Microcertificate



Leading in any capacity – whether in a small team, project or large organization - involves a complex skillset that is constantly evolving. In the **High Impact Leadership Professional Microcertificate**, you will learn skills employers highly value related to communications, assertiveness and consensus building. Apply them on the job immediately to achieve greater impact and success.

Gain an understanding of power dynamics and cultivate positive relationships while building consensus even when conversations start off difficult or involve diverse perspectives. You will also learn how to facilitate authentic and direct conversations in a non-confrontational manner and encourage others to do the same.

You can take one, two or all three courses because they are standalone. If you complete all three within two years, you will be awarded the **High Impact Leadership Professional Microcertificate**. The courses can be taken in any order and there are no pre-requisites

\$2,235.00 plus GST and PST

Modules (Required):

Assertive Leadership

Leaders require a wide range of skills and abilities to lead diverse employees and teams through complex, challenging, and evolving organizational circumstances. Assertive leadership empowers leaders to express their honest opinions, experiences, and feelings in teamwork, decision-making, communications, change management and more.

Develop the necessary skills to lead in a direct, authentic, and non-confrontational manner, as well as successfully encourage others to do the same to ensure optimal teamwork and inclusiveness.

Manage Power Dynamics

With the responsibility of leadership comes the reality of navigating complex relationships and organizational dynamics. An underlying current in both is power. Not often talked about, power and ego play a crucial role in organizational relationships and group dynamics.

Gain an understanding of how to develop your own presence, as well as wisdom, to discern between internal and external power. You will develop strategies to navigate difficult behaviours and cultivate positive behaviours leading to successful outcomes.

Navigate Difficult Conversations

Are some conversations simply too difficult to manage – or do you wish you had handled a particular discussion differently?

Explore different approaches to communication and uncover personal triggers within difficult conversations. You will learn about the importance of flexibility in approach, and why being curious can help move a conversation from disagreement to mutual understanding. This course is intended to provide learners with new skills, knowledge and tools to support effective communication.